LCC FAQ’s for Customers and Consultants Fees & Charges

Q1  What fees do I pay when lodging a Large Customer Connection Application?
A1  If you are electing ENERGEX to design and construct the Connection Assets, you pay the Application fee, the Design and Estimation fee and the Early Project Initiation bond if the Enquiry Response letter prescribes one.

If you are electing to have the Connection Assets designed and constructed by ENERGEX rated service providers, you pay the Application fee and the Design Submission fee. You may still be required to pay an Early Project Initiation bond if there are significant works for ENERGEX to complete prior to construction.

All fees in regard to construction will be quoted in the letter of offer.

Q2  What information do I attach to my Application form?
A2  Please attach the ‘Customer Acceptance – Payment Arrangements’ form (form 1299), regardless of whether you have made payment via EFT or not. ENERGEX requires the information requested on the form to register your customer number so that payment can be correctly processed and a tax invoice can be raised at the completion of the work being performed.

Please attach your cheque for payment if you are not making an EFT payment.

Please attach your final substation plans.

If you are electing to have design and construction of Connection Assets completed by rated service providers, please have your Design Consultant forward the completed works plans for assessment and approval.

Q3  What does the Application fee cover?
A3  The Application fee is for ENERGEX to process the application, that is, complete development of the scope of works for the connection assets, assess and approve substation plans, prepare documentation, model and analyse disturbing loads being connected, liaising with the customer in relation to the installation of the connection assets.

Please note that although a fee is quoted, actual costs are to apply as ENERGEX charges only the cost of doing the job with no profit. If there are constant requests for changes to the position and layout of the substation or incoming conduits, and constant requests for planning meetings that are over and above what has been anticipated the costs will be passed on to the customer. Your client will pay for the actual time we spend on the project, so it is in your interest to be aware of ENERGEX standards and requirements and have all issues resolved prior to negotiating with ENERGEX.

Q4  What does the Design and Estimation fee cover?
A4  This is for ENERGEX to complete detailed design and estimation of the Connection Assets if the customer chooses ENERGEX to complete the work. This work will produce the design to install the assets and will determine the final costs to make the Offer to Connect. The design does not include the substation construction drawings, which you are required to prepare and submit.

Please note that although a fee is quoted, actual costs are to apply as ENERGEX charges only the cost of doing the job with no profit.
Q5  What does the Design Submission fee cover?
A5  The fee is charged for an ENERGEX planning officer to peruse and approve the works plan submitted by your chosen ENERGEX rated design consultant for the Connection Assets.

This fee is a fixed, non-refundable fee and allows for up to 8 hours of time for this activity. Should the works plan require significant alterations and or additions to be made, the marked up drawings will be returned to the consultant for amendment. Once the amendments have been completed the consultant will return the drawings to ENERGEX for final approval. There is a resubmission fee applicable.

Q6  What does the Early Project Initiation Bond Cover?
A6  When assessing the project scope, projects with high load needs may require ENERGEX to initiate large capital projects (e.g., extension of sub-transmission mains and installation of a zone substation). Therefore, there is a large financial and timing risk to ENERGEX’ program of work’. The bond is requested to provide security for the financial risk.

The bond may be requested following the receipt of a Form 1001 – Pre-feasibility Enquiry, to be paid on lodgement of a Form 1593 - Large Customer Connection Enquiry as the investigations to make network capacity available may present a number of different options for the construction of the Connection Assets.

The bond can be made via an irrevocable bank guarantee, purchase order (if the customer has credit arrangement with ENERGEX) or in cash.